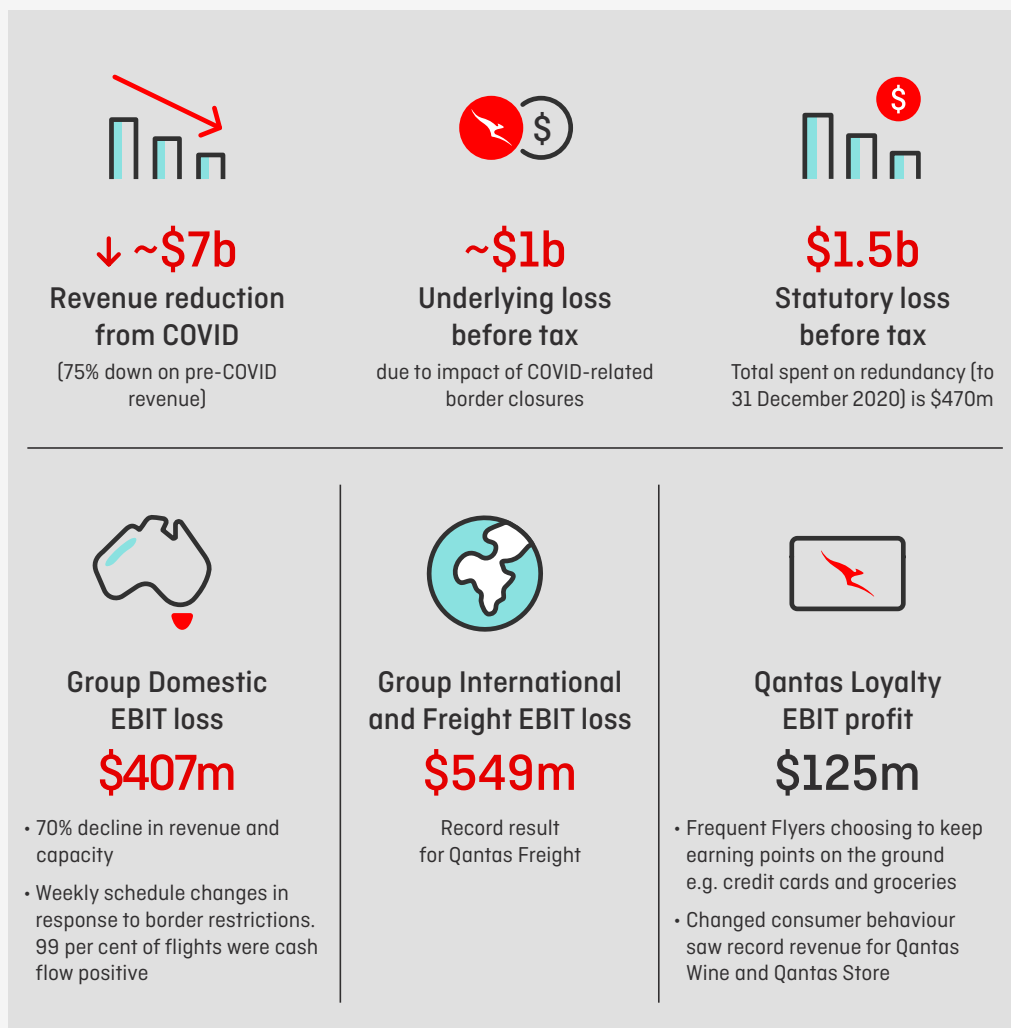


# QANTAS GROUP FIRST HALF RESULTS 2021



## CUSTOMERS



Vaccine rollout gives greater certainty on international flights resuming from late October 2021



Greater flexibility with unlimited flight date changes to at least February 2022



Extensions of travel vouchers to end of 2023



50 per cent more classic reward seat availability on domestic flights



23 New routes announced

## EMPLOYEES



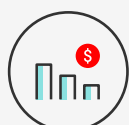
14,500 FTE\* roles currently stood up

11,000 FTE\* roles remain stood down



5,300 (of at least 8,500) people affected by job losses have left the business

## IMPACT OF STATE BORDER CLOSURES



~\$350–\$450m — EBITDA impact in 2H21 from state border closures including Sydney's Northern Beaches cluster and Melbourne, Brisbane and Perth lockdowns



Domestic capacity expected to be 60 per cent of pre-COVID levels to end of March quarter and 80 per cent in the June quarter



Strong demand for travel when borders are open, e.g. 2.5 times Frequent Flyer redemptions in November 2020



COVID-safe measures on all flights and lounges for customers and crew