

QANTAS GROUP INVESTING IN A BETTER CUSTOMER EXPERIENCE

NEW AIRCRAFT



787-9 Dreamliners

6

FLYING ON
OUR NETWORK

2

ARRIVING
LATE 2018

6

MORE ARRIVING
FROM LATE 2019



A321neo LRs

18

NEW AIRCRAFT ARRIVING
BETWEEN 2020 AND 2022

NEW CABIN INTERIORS

We are investing in new cabins with new seats and upgraded interiors across Qantas, QantasLink and Jetstar.

A380



Major cabin upgrade, including new Business suites and a new onboard lounge; to be completed by the end of 2020

Jetstar A320s/A321s



New seats and more luggage space; to be completed by early 2019

Turboprop fleet



Upgrading the fleet of 45 Q200, Q300 and Q400 turboprop aircraft

A330



New interiors with Business suites recently completed

INFLIGHT WI-FI ON DOMESTIC FLIGHTS

We are rolling out inflight Wi-Fi to 80 of our domestic Boeing 737 and A330 aircraft.



LOUNGES

Ongoing refresh and renewal of 53 lounges across our network.



- 17 new lounges opened over the past 5 years
- upgrades underway in Sydney and Melbourne
- 6 more lounges to be upgraded